



TIME	SESSION	LOCATION
TUESDAY, OCTOBER 06, 2026		
2:00 PM - 5:00 PM	JOIN US FOR A CASUAL PRE-CONFERENCE GET-TOGETHER AT CORKTOWN TAPHOUSE!	CORKTOWN TAPHOUSE 1611 MICHIGAN AVENUE, DETROIT, MI 48216
6:30 PM - 8:30 PM	OPENING RECEPTION WITH VENDORS SPONSORED BY <u>DEDICATED PEOPLE</u>	5TH FLOOR GRAND BALLROOM
WEDNESDAY, OCTOBER 07, 2026		
8:00 AM - 9:00 AM	BREAKFAST	5TH FLOOR FOYER
9:00 AM - 10:30 AM	KEYNOTE SUCCESS FACTORS WES BERRY	5TH FLOOR GRAND BALLROOM
10:30 AM - 10:45 AM	BREAK	5TH FLOOR FOYER
10:45 AM - 12:00 PM	BREAKOUT ASK THE EXPERTS: SALES/MARKETING/SOCIAL MEDIA	5TH FLOOR GRAND BALLROOM
10:45 AM - 12:00 PM	BREAKOUT ASK THE EXPERTS: HIRING & RETENTION	5TH FLOOR SALON C
12:00 PM-1:00 PM	LUNCH SPONSORED BY <u>AMTELCO</u>	5TH FLOOR FOYER
1:00PM-3:00PM	TASFEUD LIVE	5TH FLOOR GRAND BALLROOM
3:00 PM-3:15PM	ATSI PRESENTATION, RYAN AMBS	5TH FLOOR GRAND BALLROOM
3:15 PM - 3:30 PM	BREAK	5TH FLOOR FOYER
3:30 PM - 4:30 PM	VENDOR PRESENTATIONS	5TH FLOOR GRAND BALLROOM
4:30 PM - 6:00 PM	WINE & CHEESE RECEPTION WITH VENDORS SPONSORED BY <u>STARTEL</u>	5TH FLOOR GRAND BALLROOM



TIME	SESSION	LOCATION
THURSDAY, OCTOBER 08, 2026		
8:30 AM - 9:30 AM	BREAKFAST	5TH FLOOR FOYER
9:30 AM - 10:00 AM	GLTSA BUSINESS MEETING	5TH FLOOR GRAND BALLROOM
10:00 AM - 10:15 AM	BREAK	5TH FLOOR FOYER
10:15 AM - 11:00 AM	BREAKOUT ASK THE EXPERTS: BILLING PANEL	5TH FLOOR SALON C
10:15 AM - 11:00 AM	BREAKOUT ASK THE EXPERTS: TRAINING PANEL	5TH FLOOR GRAND BALLROOM
11:00 AM-12:00PM	INTEGRATING CRMS, REPORTING, AND AI	5TH FLOOR GRAND BALLROOM

GLTSA
Great Lakes TeleServices Association